B2B CAPABILITY STATEMENT

On the Spot Mobile Phone Repair Centre

4.9 stars from 252 Google reviews | Workshop opened February 2021

On the Spot Mobile Phone Repair Centre repairs phones, tablets, MacBooks and consoles for retailers, schools, IT providers and business fleets. The workshop is at Shop 7, Lennox Village, Cnr Great Western Highway & 1 Pyramid St, Emu Plains NSW 2750, with free street-level parking outside Shop 7. Board-level jobs are done in-house and are not posted away. Bench capacity for trade batches is 20–50+ consoles and tablets a week.

IN-HOUSE MICROSOLDERING AND CONSOLE LAB

- Stereo-microscope microsoldering. The device stays in the Emu Plains workshop.
- PS5 and Xbox Series X/S HDMI ports, retimer ICs and power ICs.
- PS5 liquid metal overheating service.
- Nintendo Switch and Switch 2 USB-C, dock and board repairs.
- DualSense and Xbox stick drift.
- MacBook logic boards.
- Liquid-damage ultrasonic cleaning and data recovery.

HOW A TRADE ACCOUNT RUNS

- RepairDesk records the IMEI or serial number on every unit, including batch work orders.
- Pre-repair and post-repair QC checklists, with status updates as the job moves.
- Consolidated monthly GST tax invoices. Net 14 or Net 30 for an approved ABN.
- Standard trade turnaround is 48–72 hours. Same-day rush is available for Penrith and Emu Plains accounts.
- A standard phone screen or battery drop-off is still about 30 minutes.
- 12-month warranty on parts and labour, and No Fix, No Fee.

ACCOUNT TIERS

Trade accounts get up to 30% off selected repairs (some repair types excluded).

Standard Trade

5–15 devices/month

Priority queue. 12-month warranty on parts and labour.

Volume & Education

15–50+ devices/month

Free local Penrith and Emu Plains pickup and drop-off. 14-day or 30-day account terms for an approved ABN.

Retail & Microsoldering Partner

Retailers, resellers and schools

In-house board-level repairs for consoles and MacBook logic boards. No Fix, No Fee if the board cannot be repaired.

Smaller volumes can still apply. Schools and local businesses sending 1–5 devices a month are welcome.

Trade accounts get up to 30% off selected repairs (some repair types excluded). Detailed trade rate cards are issued only after account approval and ABN verification.

0420 739 151

Shop 7, Lennox Village, Cnr Great Western Highway & 1 Pyramid St, Emu Plains NSW 2750

https://www.onthespotmobilerepairs.com.au/trade-accounts

Mon–Wed, Fri: 9:00 AM – 5:30 PM Thursday: 9:00 AM – 7:00 PM Saturday: 9:00 AM – 5:00 PM Sunday: 9:00 AM – 4:00 PM